

## CPNI CERTIFICATE OF COMPLIANCE

I, Roxi Pfliiger, being of lawful age and duly sworn, on my oath state that I am the Chief Operations Officer of BEK Communications Cooperative and as an agent for BEK state that I am authorized to execute this certification on behalf of BEK, and that based upon my personal knowledge that the facts set forth in this certification are true to the best of my knowledge, information and belief. On that basis, I certify that BEK has established operating procedures that are adequate to ensure compliance with the rules of the Federal Communications Commission set forth in 47 CFR 64.2001 through 64.2009.

A statement explaining how the operating procedures of BEK ensure that it is in compliance with these rules of the FCC is attached.

By: \_\_\_\_\_  
Roxi Pfliiger, COO

Date: 08/15/05

## COMPLIANCE PROCEDURES

BEK Communications Cooperative uses CPNI in compliance with the rules of the Federal Communications Commission set forth in 47 CFR 64.2001 through 64.2009. All BEK personnel are provided with a general overview of the CPNI rules as they pertain to BEK. Personnel employed in the company's marketing and billing sections are provided with an explanation of what information may be shared to market services to customers as well as what may not be shared. They are also provided with company and customer information sheets explaining CPNI. CPNI opt-out permission is offered at time of installation, at the customer's request anytime, and every 24 months thereafter.

The Chief Operations Officer is responsible for ensuring compliance with the CPNI rules in all sales and marketing efforts. Employees of BEK found to be in violation of the CPNI rules will receive disciplinary action. Multiple violations will result in termination.

### **NOTE:**

8/1/05: Employee education – includes sharing of CPNI informational insert

8/1/05: Customer Notice – bill insert and July 2005 Beacon - newsletter article

Next Notice

July 2006 – Beacon – newsletter article (not required)

July 2007 – Bill insert and Beacon – newsletter article

Ongoing in all new connect bills and/or by customer request